

**INDORE PREMIER CO-OPERATIVE BANK LTD.,**

**Application for MOBILE BANKING / INTERNET BANKING (View/Non financial Transaction ) and acceptance of terms and conditions**

To,

The Branch Manager  
Indore Premier Co-op. Bank LTd.,

Branch -----

I/We wish to register as a user of 1. Mobile Banking \* 2. Internet Banking (Non Financial Transaction) \* services of the Bank.

(\* Tick (√) or (X) for availing or not availing the service respectively)

Name of Customer(s) (In 1. Capital) .....

2. ....

Account Number

Single / EOS, Please (  ) .....

Single / EOS

Customers ID Number (CIF) .....

(Rights on the Mobile/Internet Banking services will be the same as that in account at the branch.)

Mobile No. which is \_\_\_\_\_  
registered in the account OR  
Requested\* for Registration

\*I/We wish to register the above mobile No. in the account for SMS services and agree to pay the SMS charges quarterly as fixed by the bank from time to time.

Email ID: .....

Address: .....  
.....

I/We have read the provisions contained in the "terms & conditions of services document" of Mobile Banking/Internet Banking (View facility) and accept the same. I/We agree that the transactions executed over Mobile Banking/Internet Banking (View) under my username and password will be binding on me/us.

**(Signature of all applicants must in case of EOS account.)**

1. Customer's Signature      2. Customer's Signature

Date: .....

Place .....

Signature verified  
(Br.Manager / Accountant)

**Indore Premier Co-operative Bank Ltd., Terms & Conditions for transactions through Mobile Banking/Internet Banking (view) Facility**

**General :**

1. Customer should register for IPCB Mobile Banking/Internet Banking (View Facility) with the home branch where customer maintains the account.
2. Normally Internet Banking services will be open to the customer only after he/she acknowledges the receipt of password.
3. We invite you to visit your account on the site frequently viewing account balances. If you believe that any information relating to your account has a discrepancy, please bring in to the notice of the branch in writing.
4. All accounts at the branch whether or not listed in the registration form, will be available on the "Mobile/Internet Banking". However the applicant has the option to selectively view the accounts on the "Mobile/Internet Banking".

**Security:**

1. The Username and Password would be create by of customer's of its choice, at the time of registration in Mobile/Internet Banking, only after he/she granted permission from their respective home branch. This is mandatory.
2. Passwords must use at least three of the four available character types: lowercase letters, uppercase letters, numbers, and symbols. Avoid words, phrases, and numbers that can be easily found on your social media accounts. Birthdays and pet names, addresses and anniversary dates, social security numbers & Mobile numbers.
3. Customer welcome to access "Mobile/Internet Banking" from anywhere anytime. However, as a matter of precaution, customers should avoid using PCs with public access.

**Bank's terms:**

1. All requests received from customers are logged for backend fulfillment and are effective from the time they are recorded at the branch.
2. Rules and regulations applicable to normal banking transactions in India will be applicable mutatis mutandis for the transactions executed through this site.
3. The 'Mobile/Internet Banking service cannot be claimed as a right. The bank may also convert this into a discretionary service anytime.
4. Dispute between the customer and the Bank in this service is subject to the jurisdiction of the courts in the Republic of India and governed by the laws prevailing in India.
5. The Bank reserves the right to modify the services offered or the Terms of service of "Mobile/Internet Banking". The changes will be notified to the customers through a notification on the Site.

Customer's Signature  
Cond....

**Customer's obligations:**

- 1 The customer has an obligation to maintain secrecy in regard to Username & Password registered with the Bank. The bank presupposes that login using valid Username and Password is a valid session initiated by none other than the customer.
- 2 Transaction executed through a valid session will be construed by Bank to have emanated from the registered customer and will be binding on him/her.
- 3 The customer will not attempt or permit others to attempt accessing the 'Mobile/Internet Banking' through any unlawful means.
- 4 The customer should maintain minimum balance as prescribed by the Bank and pay all the services charges as decided by the bank from time to time for transaction facility provided in the Mobile/internet Banking.

**Do's & Don'ts:**

- 1 The customer should keep his/her Username/Password/Mpin and OTPs strictly confidential and should not divulge the same to any other person. Any loss sustained by the customer due to non-compliance of this condition will be at his/her own risk and responsibility and the Bank will not be liable for the same in any manner.
- 2 The customer is free to choose a password of his/her own for Mobile Banking/Internet Banking services. As a precaution a password that is generic in nature, guessable or inferable personal data such as name, address, telephone number, driving license, date of birth etc. is best avoided. Similarly it is a good practice to commit the password to memory rather than writing it down somewhere.
- 3 It may not be safe to leave the computer unattended during a valid session. This might give access to your account information to others.

Customer's Signature

Signature verified  
(Br.Manager/Accountant)